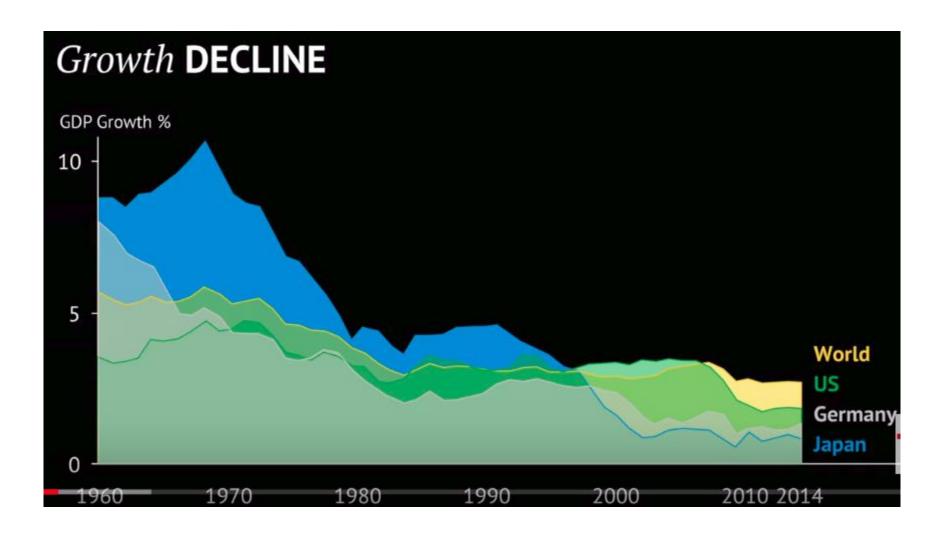


## **SAP Manufacturing and Industry 4.0**

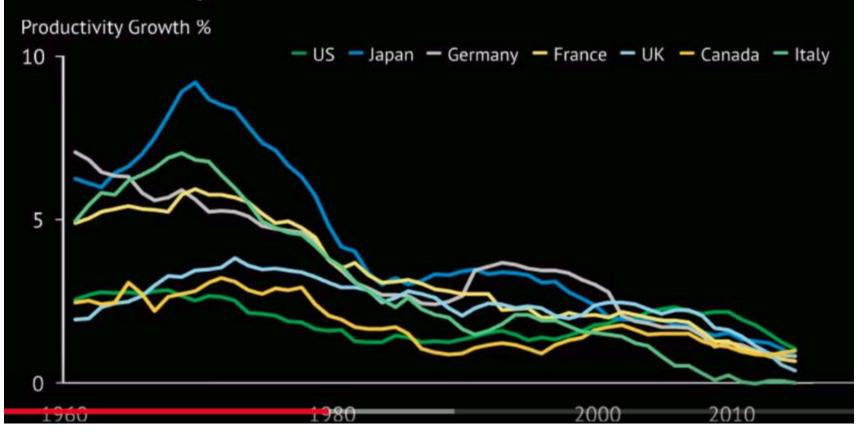
Frank Soudan Head of Center of Excellence Digital Supply Chain



What is the Future of Manufacturing?

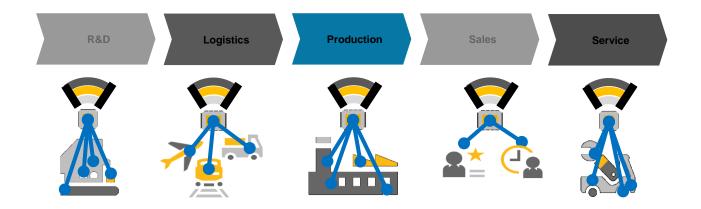


## **Productivity DECLINE**



**Business Megatrends** 

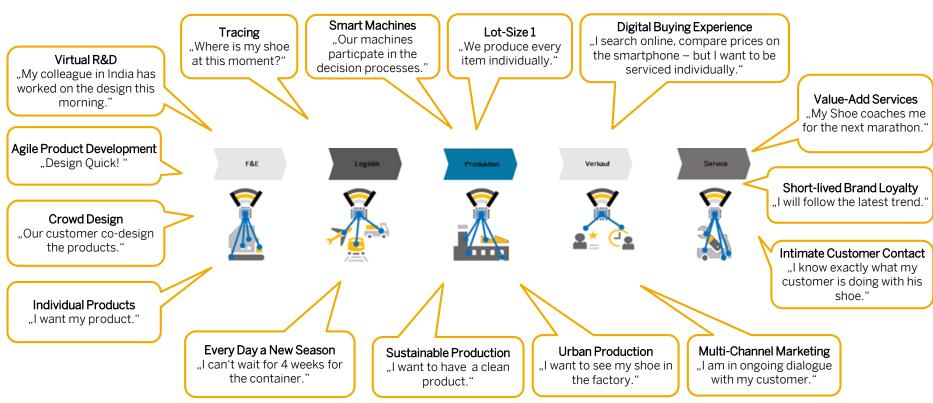
# Today's Global Industrial Value Generation is centered around productivity and optimizing high throughput



- Minimizing Cost of Development
- Minimizing Product Variants
- Minimize Transportation Costs per piece
- Maximize
   Transport
   Volume per leg
- Minimize Labor Cost per piece
- Maximize
   Throughput per time
- Minimize Set-up Times
- · Maximize Lot-Size

- Maximize Sales
- Minimize Shelf Life
- Minimize Interaction Time w/ Customers
- Maximize Customer Retention
- Minimize Service Costs

## A whole set of Driving Forces will dissolve the current state...

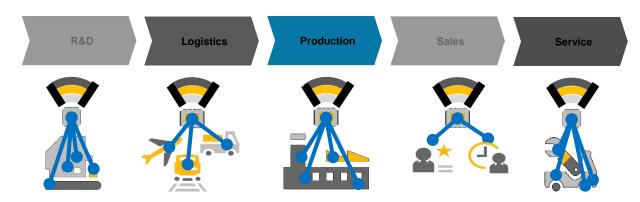


## ...which will fundamentally change Value Creation

- Maximizing the Product Variants
- Individualization of Global Designs
- Minimizing
   Distance to End-Customers
- Minimize
   Transport
   Distances to
   Customers
- Optimize Throughput for Fluctuations
- Minimize Resource Consumption
- Maximize Factory Flexibility
- Minimize Lot-Sizes towards Lot-Size 1

- Maximize Sales
- Maximize Customer Interaction
- Optimize Buying Experience
- Maximize Customer Interaction Time
- Maximize Customer Satisfaction

7



## **Digital Manufacturing Business Megatrends**

#### **Networks**

Distributed Manufacturing Logistics and Manufacturing Networks Agile Supplier Networks







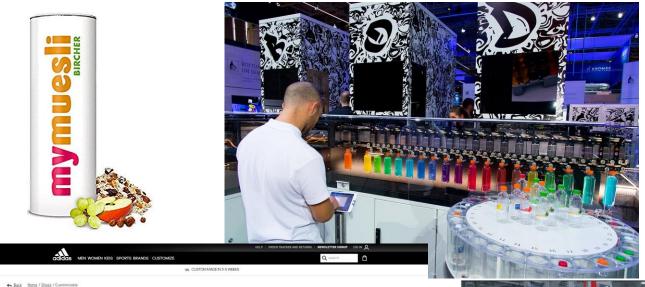
### Consumerization

Product personalization – lot size one Consumer experience Fast demand cycles

### Digitization

Real time visibility
Data-driven business models
Everything as a service

## From Mass Production to Mass Customization







# Major shifts in manufacturing capabilities is accelerating business transformation with Industry 4.0

Industry 4.0 is the current trend of automation and data exchange in manufacturing technologies. It includes cyber-physical systems, the Internet of things and cloud computing Industry 4.0 creates what has been called a "smart factory".

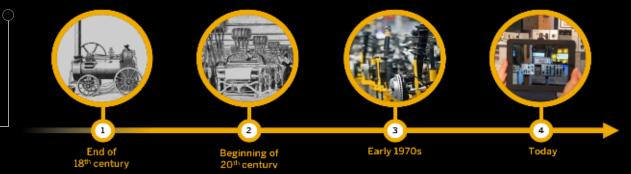


## The **Industry 4.0** Revolution

## **Design Principles**

- Interoperability
- Information transparency
- Technical assistance
- Decentralized decisions

Disruptive innovations applied in manufacturing promise to trigger a new industrial revolution













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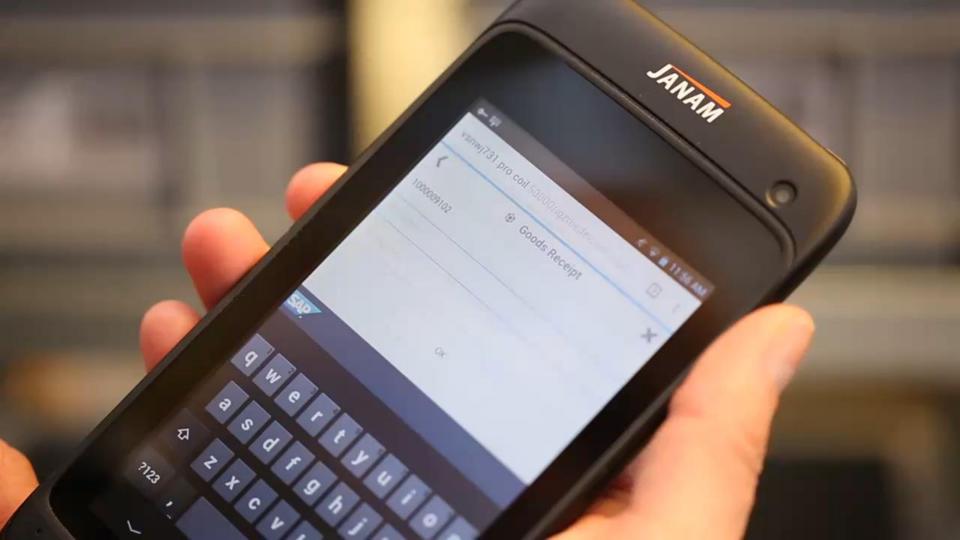


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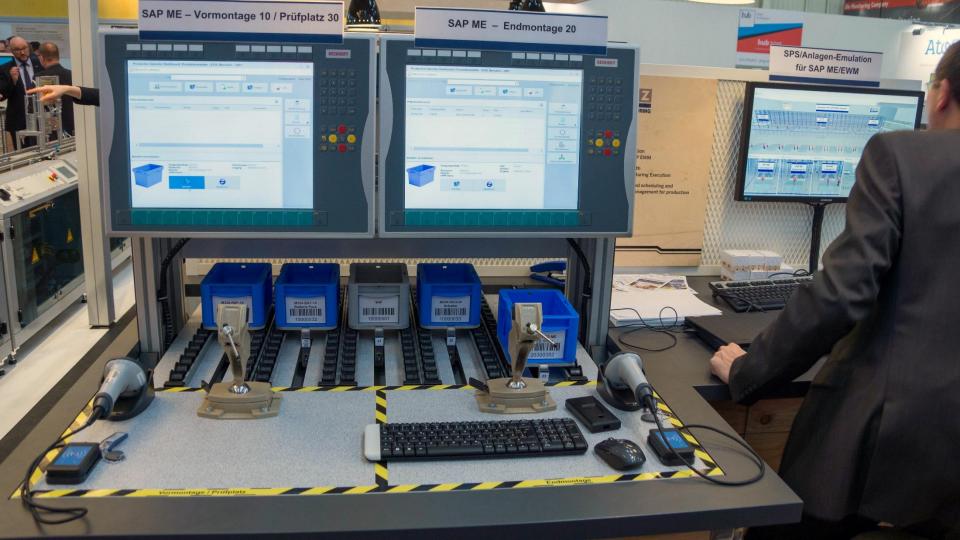




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Is Industry 4.0 all about Manufacturing?



### SAP's point of view

Serving the "Segment of One" involves the whole company and requires a digital framework

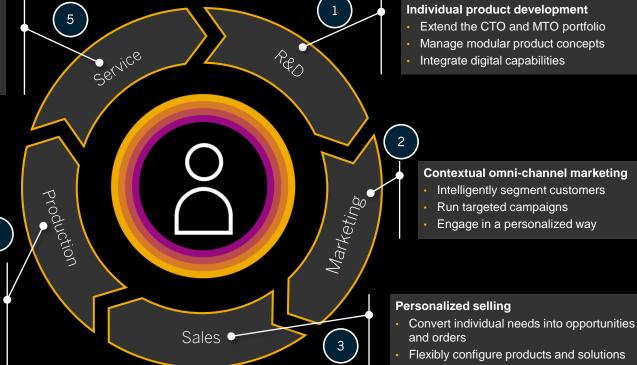
#### Individual and customized services

- Deliver personalized service and support
- Offer tailor-made and equipment-specific services
- Leverage IoT data for service optimization

#### Lot size 1 production:

- Produce individual products in a costeffective way
- Run a smart, integrated and flexible factory
- Manage an adaptive and responsive supply chain

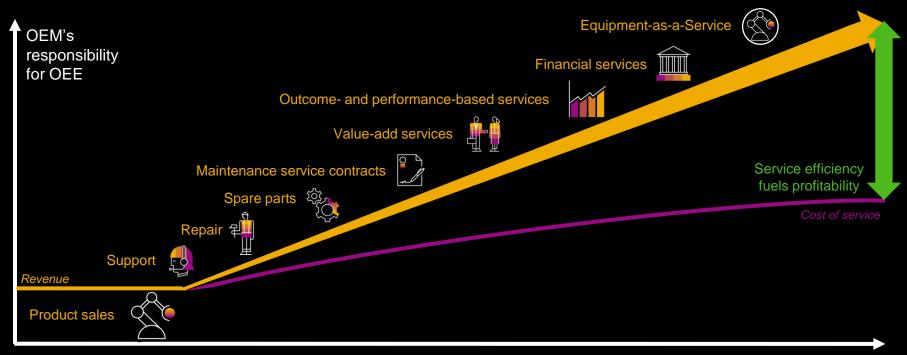
- and orders
- Consistently leverage all sales channels





## SAP's point of view

Servitization helps manufacturers to increase their share of equipment lifecycle costs



### OEM's share of equipment lifecycle costs

Purchasing costs	Operating costs		
	Energy	Maintenance	



# **SAP Digital Supply Chain Connect Digitally to Perfect Reality**

INTERNAL



## **New Business Models Enabled by Digital Supply Chain**

Industry boundaries are blurring



Digital supply chains drive disruption, innovation, and profit

## **Leading Companies Address These Key Business Needs**



**Customer Centricity** 



Total Visibility



**Business Innovation** 

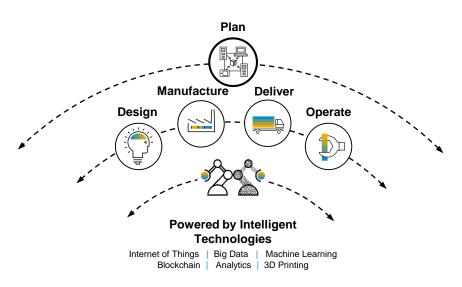
Plan and deliver to the customer segment of

Analyze and manage the supply chain of

Manufacture the lot size of ONE

## **Digital Supply Chain**

### From Design to Operate





#### Design

- Portfolio and Project Management
- Intelligent Product Design
- · Engineering Control Center



#### Manufacture

- Manufacturing Execution
- Manufacturing Integration and Intelligence
- Digital Manufacturing Insights



#### **Deliver**

- Extended Warehouse Management
- Transportation Management
- Global Track and Trace



#### **Operate**

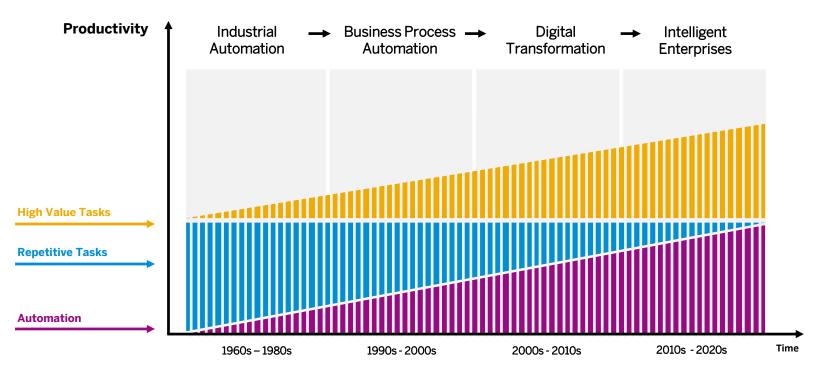
- Predictive Maintenance and Service
- Asset Intelligence Network
- Predictive Engineering Insights



#### Plan

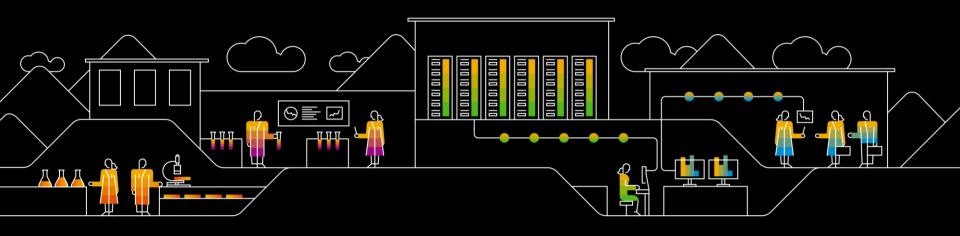
- · Integrated Business Planning
- Supply Chain Collaboration
- Demand Signal Management

## Intelligent Enterprises elevate employees to focus on higher-value tasks



## Conclusion...

**Summary of the benefits** 



## What are good practices...

## Innovation needs human creativity

- Use open standards where possible
- Micro-services require a platform
- Web Services / API's make innovation easier
- Automate data where possible, avoid silos
- Simplify the user experience, use a guided outcome approach
- Focus on the business process and outcome
- Bringing the OT closer to IT is a must, extend the digital core
- Kaizen approach, small and rapid change yields a big result
- Scaling is where the benefits come from
- Become pro-active not re-active, prediction rather than analysis

## One last story

**Harley Davidson and SAP** 

# Thank you!

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